



Disabling SIP ALG on Technicolor router

To turn off SIP ALG in the Technicolor TG588v V2, follow these simple steps:

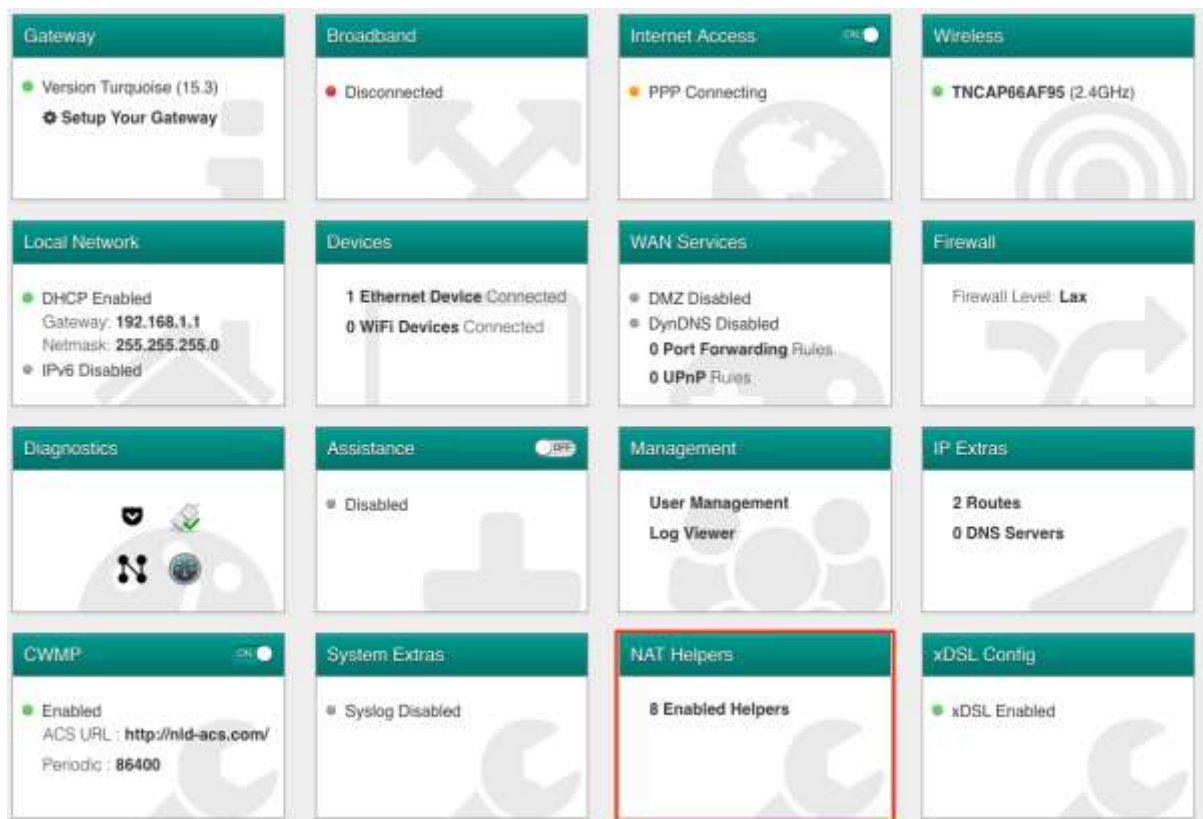
You'll need to enter a special address in order to access the SIP ALG options on your Technicolor TG588v V2, You enter the router's IP address (default is usually 192.168.1.1) and then at the end of the address enter `/?debug=1` Make sure to log in as Administrator, using the default credentials if they have not been changed:

Default Administrator Login:

Username: admin

Password: admin

Step 1



Step 2

The screenshot shows the 'NAT Helpers (ALG's)' configuration window. A red box highlights the first row, which is for SIP. The 'Enable' checkbox for SIP is checked. Below the table is a 'Close' button.

Enable	Name	Dest Port	Protocol
<input checked="" type="checkbox"/>	SIP	5060	udp
<input checked="" type="checkbox"/>	SNMP	161	udp
<input checked="" type="checkbox"/>	AMANDA	10080	udp
<input checked="" type="checkbox"/>	PPTP	1723	tcp
<input checked="" type="checkbox"/>	FTP	21	tcp
<input checked="" type="checkbox"/>	IRC	6667	tcp
<input checked="" type="checkbox"/>	RTSP	554	tcp
<input checked="" type="checkbox"/>	TFTP	69	udp

Close

At the bottom of the interface, there are four status indicators: 'Disabled ACS URL http://hls-acs.com/' (with a red 'X'), 'System Disabled' (with a red 'X'), '3 Enabled Helpers' (with a green checkmark), and 'ADSL Enabled' (with a green checkmark).

Step 3

The screenshot shows the 'NAT Helpers (ALG's)' configuration window. A red box highlights the first row, which is for SIP. The 'Enable' checkbox for SIP is unchecked. Below the table is a 'Close' button.

Enable	Name	Dest Port	Protocol
<input type="checkbox"/>	SIP	5060	udp
<input checked="" type="checkbox"/>	SNMP	161	udp
<input checked="" type="checkbox"/>	AMANDA	10080	udp
<input checked="" type="checkbox"/>	PPTP	1723	tcp
<input checked="" type="checkbox"/>	FTP	21	tcp
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Close

At the bottom of the interface, there are four status indicators: 'Disabled ACS URL http://hls-acs.com/' (with a red 'X'), 'System Disabled' (with a red 'X'), '3 Enabled Helpers' (with a green checkmark), and 'ADSL Enabled' (with a green checkmark).